

THE CREDIT UNION CONNECTION



FALL 2023

We are people helping people build their future and realize their dreams

A photograph of the Boulder Dam and a bridge spanning a canyon. The dam is a large concrete structure with several towers, and the bridge is a steel arch bridge. The canyon walls are rocky and reddish-brown.

FINAL WORDS

A little over 30 years ago, Bill Ferrence brought my wife and I to Boulder City with a job offer and a promise of living in the perfect community. After three days of visiting, we decided to relocate 2,000 miles from where we grew up and start a new life in Boulder City and at Boulder Dam Credit Union.

At the time, we assumed our stay would last maybe five years (give or take) and then we would likely head back East to be closer to family. That was 30 years, two kids, and many friendships ago. And we've never looked back. To live in Boulder City is a blessing, but to be able to live and work here for 30 years is a gift and one I could never repay.

Friday, September 29th marked my last day in the office at Boulder Dam Credit Union. I could never put in words the appreciation and love I have for this community, the members of the Credit Union, the Board of Directors, and especially the staff.

I pray I have been a good and faithful servant to the institution many of you trust. And to simply say thank you for allowing me this opportunity seems like a great understatement. This is goodbye from the Credit Union but not from Boulder City. This is our home and will remain so as we embark on a new chapter in our lives. We will miss the working relationships but the most valuable part, the friendships, will never change.

I love you Boulder Dam Credit Union and Boulder City, and I wish you all the best in the years ahead!

Eric Estes, Former President/CEO



Edition Topics

Final Words

Embracing
the Future

Avoiding
Holiday Scams

ONLINE EDUCATION



SCAN
CODE TO
ACCESS



Mobile
Banking



Online
Bill Pay



Personal
Finance
Manager



TransferNow



CardControl



Credit
Sense



Online
Banking



EMBRACING THE FUTURE



It is a great honor to be appointed to serve as the President and CEO of Boulder Dam Credit Union. Boulder Dam Credit Union is a special place that has been led and served by exceptional people and I recognize that I have big shoes to fill. That said, I am confident in our Board of Directors and outstanding staff and the transition has been a smooth one. For all intents and purposes, it is business as usual. One thing I can assure you of, we will remain true to our core values and to our vision of being people helping people build their futures and realize their dreams.

A little about me. I began my work in Credit Unions in 1994 as a runner for Cumorah Credit Union and while continuing my work there earned a bachelor's degree and a master's degree while moving through progressive leadership roles. I moved to Boulder Dam Credit Union from Credit Union 1 in 2017 and I have been serving as the Executive Vice President for the past 6 years.

Going forward, it will be a privilege to work with our team to build upon the strong foundation that has been established for us. We take great pride in the focus we place on you, our members, and on the community we call home. We will dedicate ourselves to continuing on the path that we have set and to making you proud of the choice that you have made to be a member of Boulder Dam Credit Union. We have a bright future ahead of us and I am looking forward to serving you as the President and CEO of 'our' credit union.

Steele Hendrix, President/CEO

AVOID HOLIDAY SCAMS WHILE ONLINE SHOPPING

Whether you're the buyer or the seller, there are a number of ways you can protect yourself—and your wallet.

Practice good cybersecurity hygiene.

Don't click any suspicious links or attachments in emails, on websites, or on social media. Phishing scams and similar crimes get you to click on links and give up personal information like your name, password, and bank account number. In some cases, you may unknowingly download malware to your device.

Know who you're buying from.

Check each website's URL to make sure it's legitimate and secure. A site you're buying from should have https in the web address. If it doesn't, don't enter your information on that site.

If you're purchasing from a company for the first time, do your research and check reviews.

Be careful how you pay.

Avoid paying for items with pre-paid gift cards. In these scams, a seller will ask you to send them a gift card number and PIN. Instead of using that gift card for your payment, the scammer will steal the funds, and you'll never receive your item.

Monitor the shipping process.

Always get tracking numbers for items you buy online, so you can make sure they have been shipped and can follow the delivery process. **And remember: If it seems too good to be true, it probably is.**



ASI ACCOUNTS INSURED UP TO \$500,000 **ESI**
American Share Insurance insures each account up to \$250,000. Excess Share Insurance Corporation provides up to an additional \$250,000 of insurance per account. This institution is not federally insured, and if the institution fails, the Federal Government does not guarantee that depositors will get back their money.

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